IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application: Keohane, et al.

§ Group Art Unit: 2452

Serial No.: 10/621,930

Examiner: HUSSAIN, TAUQIR

Filed: 7/17/2003

Attorney Docket No.: AUS920030357US1

For: SYSTEM AND METHOD FOR ALERTING ELECTRONIC MAIL USERS OF UNDELIVERABLE

Customer No. 32329

USERS OF UNDELIVERAB

RECIPIENTS

RESPONSE TO FINAL OFFICE ACTION

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

If any additional fees are required, I authorize the Commissioner to charge these fees which may be required to IBM Corporation Deposit Account No. 09-0447. If an extension of time is required, the extension is requested, and I authorize the Commissioner to charge any fees for this extension to IBM Corporation Deposit Account No. 09-0447.

In response to the Office Action dated November 10, 2008, please amend the above-identified application as follows:

Listing of Claims begins on page 2 of this paper.

Remarks begin on page 4 of this paper.